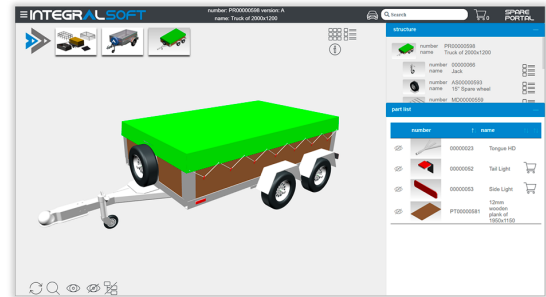
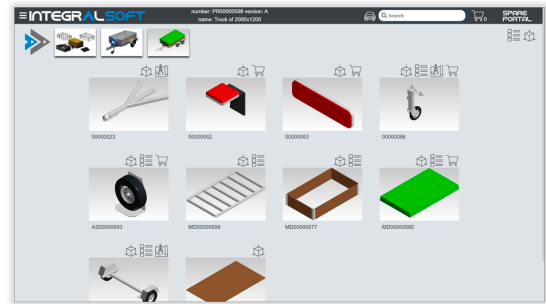


Save costs and improve your service by selling your spare parts from a single platform

Nowadays, the demands on agility, flexibility and quality from users are much higher, so companies should be as efficient as possible and avoid endless phone calls, wrong orders, expensive returns or the use of multiple resources of the company to identify a replacement.

IntegralSoft Spare Portal is the new spare parts portal, developed by Integral Software Factory, which will improve the relationship with your customers.

Turn your customers into the best allies thanks to the extensive functionality and ease of use of **IntegralSoft Spare Portal**.



What does it do and how can it help you

IntegralSoft Spare Portal is a spare parts portal that will allow you to reduce the time and costs of your service and, at the same time, increase revenues by increasing sales.

Your company will be able to keep catalogs always up to date and quickly identify spare parts. In addition, you will be able to receive orders automatically and overcome language barriers and time differences between countries.

General specifications

Non-intrusive: It can be easily integrated into existing customer public portal.

Rapid implementation: It is a solution that requires a minimum installation and configuration time.

Flexible: It allows different integration alternatives with ERP, CPQ and CRM systems, through the IntegralSoft Connect application for system orchestration.

Simple update: Quick and easy update through the software's own updates.

Interoperability: It covers the main technical issues necessary to interconnect systems and services that are part of your solution, including key aspects such as interconnection services, data integration and middleware, presentation and exchange of data, accessibility and security services.

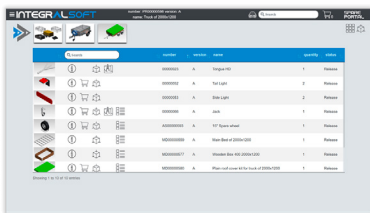
Reduce time and cost

With **IntegralSoft Spare Portal** you can reduce the time and costs of your spare parts service. This new spare parts portal allows:

- Catalogs of spare parts always updated.
- Quickly identify spare parts.
- Overcome language barriers and time zones.
- Generate purchase orders.

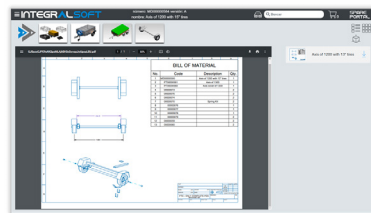


More intuitive, more accessible and more integrated



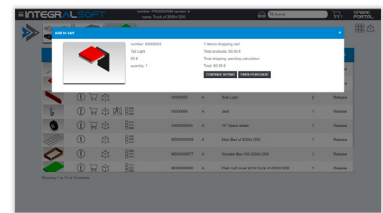
Search and identify the spare part

Search and identify the spare part you need, you can find it through the product catalog, the article code or VIN code, the bill of materials or by browsing the 3D view.



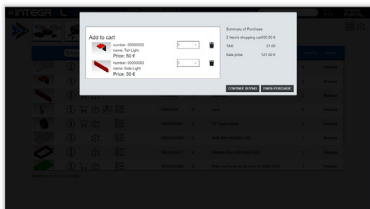
Consult and download the associated documentation

Consult the information of the spare part you want and/or the related documentation. You can even download the documents you need: 2D drawings, presentations.



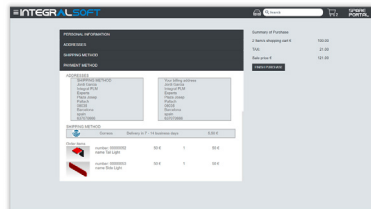
Add selected spare parts to the shopping cart

Add to the shopping cart those spare parts you need, as long as they are available. If they are available for purchase, the shopping cart icon will appear.



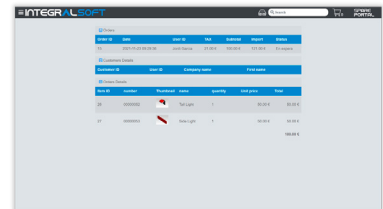
Verify that your order is correct

Access the shopping cart and verify that your order has been successfully added to the cart. You will be able to edit or modify your order if necessary.



Launch the order

To complete the order, fill in your personal and/or billing information, your shipping address and the payment method.



Access your purchase history

You will be able to access the purchase history section to keep track of all your orders placed from the spare parts portal.









What are its benefits

- > Improvement of **SERVICE REVENUE:**
 - Unique source of service and component information.
 - Reduction of delivery times, due to the extensive and orderly information of the spare parts.
 - Better identification of pieces through the use of 3D representations, along with options and other alternatives of pieces.
 - Provide service to your customers and distributors through an e-commerce portal.

- > Improvement of the **TECHNICAL EFFICIENCY:**
 - Better performance of service tasks and greater precision of the parts.
 - Accurate service and parts information.
 - Optimize your machine repair and maintenance times, thanks to the optimized navigation and search capabilities.
 - Interactive 2D and 3D animations and illustrations that improve understanding.

- > Unique **BUSINESS ARCHITECTURE:**
 - With **IntegralSoft Spare Portal** you can access multiple content sources from a single electronic delivery platform.
 - Scale solution according to the needs of the company.
 - Delivery of information in different flexible formats for multiple platforms and / or devices.

Main features

	Easy search for spare parts
	Identification of the spare part in 3D
	Updated documentation of the replacement
	Ease of integration with other systems
	E-commerce functionalities
	Multi-device
	Multi language
	High availability (24 x 7)

Technical requirements

- > Windchill 11.0 M030 installed.
- > Worker Configurator to publish Step.
- > 3dTool license to publish to IntegralSoft Viewer.